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of

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09/847,492

May 2, 2001

Ian Zvonko Janoska

~~2641~~ 2650

S. McFadden

16720-3

[illegible][illegible]

Steven M. Loh

	Not Considered	Considered
1. The number of people who are affected by the problem.		
2. The severity of the problem.		
3. The likelihood of the problem occurring.		
4. The cost of the problem.		
5. The time it takes to solve the problem.		
6. The complexity of the problem.		
7. The availability of resources to solve the problem.		
8. The impact of the problem on the organization.		
9. The potential for future problems.		
10. The overall health of the organization.		

S-13-04

¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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Sheet	1	of	2
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Application Number	09/847,492
Filing Date	May 2, 2001
First Named Inventor	Ian Zvonko Janoska
Group Art Unit	2644 2688
Examiner Name	S. M. Fadden
Attorney Docket Number	16720-3

U.S. PATENT DOCUMENTS						
Examiner Initials	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code ² (if known)			
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